

## Tech Tip Tuesday—December 16, 2025

### **IMPORTANT--Upcoming Changes to the Livery-to-Livery network**

When we introduced the Livery-to-Livery (L2L) network back in 2004, being able to electronically send a trip—without faxing or emailing details to be re-entered by hand—was truly innovative. Since then, we've continued to expand its capabilities with features such as price retrieval, GPS tracking, trip-cost information, and more.

As our platform and company have grown, the cost of maintaining the L2L network has also increased. Now that Livery Coach is fully integrated with GroundXChange, and with our expanded family of Fullsteam companies (including SantaCruz and LimoAnywhere), it is no longer feasible to operate both networks in parallel. GroundXChange provides a unified, modern solution for sending and receiving trips across the entire ecosystem.

**Effective January 1, 2026, a per-transaction fee of \$1.25 per trip will apply for sending or receiving trips over the L2L network.**

This is the same rate currently used for GroundXChange transactions and remains less expensive than GNet. Billing for these transactions will be handled by GroundWidgets.

Throughout 2026, we will work closely with you to transition your L2L affiliates to GroundXChange. Our goal is to ensure a smooth, coordinated migration, with the expectation of retiring the L2L network by the end of 2026.

Thank you for your continued partnership and for trusting us to support your operations. If you have any questions, concerns, or would like assistance preparing for this transition, please don't hesitate to reach out.